

WHISKERS LUXURY CAT BOARDING

TLC Special Needs Intake & Comprehensive Emergency Agreement

We understand that leaving a cat with advanced age or chronic health challenges can be an emotional experience. Our mission is to make travel possible again by providing a level of expertise and compassion that matches your own. When your cat stays with us, they aren't just boarded—they are meticulously cared for, fiercely loved, and protected. We look forward to partnering with you to ensure your cat's stay is safe, comfortable, and full of Tender Loving Care.

1. CLIENT & FELINE IDENTIFICATION

Cat's Name: _____

Email: _____

Cat's Color & Age: _____

Address: _____

Owner's Name: _____

Veterinarian Clinic & Number: _____

Mobile Number: _____

TLC GUEST ELIGIBILITY CHECKLIST

For a specialized care program fee of **\$10.00 per day**, we provide a safe, expert, and loving environment for guests facing unique challenges.

Please check all categories that apply to your cat for this stay:

- **Cherished Life Stages:** Kittens under 4 months of age or senior guests requiring specialized geriatric care.
- **Active Health Challenges:** Guests managing Asthma, Seizures, Cancer, IBD, post-surgical recovery, etc...
- **Sensory & Mobility Needs:** Blind or deaf cats, and felines navigating arthritis or physical mobility limitations.
- **Dietary & Digestive Care:** Support for underweight cats, specialized prescription diets, or chronic issues like frequent diarrhea/incontinence.

TLC GUEST PREPARATION CHECKLIST

To ensure a seamless transition and help our team provide the absolute highest standard of care, we ask that you set us up for success by providing the following essentials at drop-off:

- **Nutrition & Comforts:** A generous supply of their regular diet, preferred treats, and any special "lovies" or toys.
- **Familiar Scents:** Unwashed items from home—such as a favorite bed, a blanket, or an old t-shirt—to provide comfort and reduce boarding stress.
- **Medical Essentials:** All current medications in their original prescription bottles (including inhalers and supplements) along with up-to-date medical records.
- **Comprehensive Veterinary History:** A complete, official veterinary record from your cat's primary clinic detailing past diagnoses, treatment plans, and recent lab work to ensure our care team fully understands their health history.
- **The "Insider Info":** A detailed rundown of their daily routine, specific likes/dislikes, behavioral quirks, and any recent health changes.

2. TLC SPECIAL NEEDS & MAINTENANCE ACKNOWLEDGMENT

- **Daily TLC Program (\$10.00 per day):** The Owner acknowledges this feline is enrolled in the **TLC Special Needs Program** added to the standard boarding rate. This premium fee comprehensively covers:
 - **Specialized Medical Logging:** Close monitoring of food and water intake, carefully noting bathroom habits.
 - **Customized Care:** Daily brushing, low impact stairs, soft bedding, raised or slow feeders.
 - **Enhanced Physical Wellness:** Careful monitoring by our trained staff.
 - **Customized Frequent Feeding:** Provision of up to six (6) daily meal services to accommodate strict dietary schedules or digestive needs.
- **Hygiene & Care Pad Replenishment (50¢ per pad):** For cats requiring the use of protective pee pads, fresh pads will be replenished throughout the day as needed to maintain a dry, clean, and healthy environment.
- **Medication Administration Fees:** Hands-on medication delivery requires an additional fee of **\$3.00 per individual administration**.
 - **Applicable Meds:** This per-dose charge applies to all pills, liquids, transdermal gels, and inhaler therapies.
 - **Exemption:** Any medications or supplements that can be successfully pre-mixed and consumed directly in the cat's standard meals will be administered at no additional charge.
- **Extended Suite Maintenance (\$20.00 per occurrence):** While all Whiskers guests receive standard daily room cleaning, an additional fee will be applied each time a guest requires extensive, unscheduled room restoration. This applies primarily to incontinent cats or guests who do not utilize their litter boxes and instead soil the room surroundings. This fee covers the labor and specialized sanitation required to deep-clean, disinfect, and reset suite flooring, shelves, bedding, and cat trees.

3. MAXIMUM EMERGENCY FINANCIAL AUTHORIZATION

Veterinary Care: You agree to allow Whiskers to obtain veterinarian medical treatment for your cat if it appears that the cat is ill, injured, or exhibits any other behavior that would reasonably suggest that your cat might need medical treatment. Medical treatment may require transportation of your cat to receive care, and you hereby authorize such transportation. You grant Whiskers full authority to make decisions involving the medical treatment of your cat during its stay at Whiskers. You agree that you are fully responsible for the cost of any such medical treatment and transportation. In the event of a serious illness and the owner cannot be contacted, the veterinarian's decision will be final.

Whiskers Luxury Cat Boarding will always attempt to contact the Owner immediately during a medical crisis. If the Owner cannot be reached, the attending veterinary team requires an immediate spending limit to begin diagnostic testing or stabilizing treatments.

Please check ONE option below and fill in your absolute maximum threshold:

- [] **Option A (Limited Authorization):** Whiskers Luxury Cat Boarding is authorized to approve emergency medical treatment for my cat up to a maximum cost of \$_____. I understand that if life-saving treatment exceeds this amount and I cannot be reached, care may be withheld by the veterinary clinic.
 - [] **Option B (Unlimited Authorization):** Whiskers Luxury Cat Boarding is authorized to approve any and all life-saving veterinary care required to stabilize my cat, regardless of the final invoice cost.
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4. DECEASED PET PROTOCOL & AFTERCARE ARRANGEMENTS

In the deeply unfortunate event that a special needs cat passes away while boarding, Whiskers Luxury Cat Boarding prioritizes treating the feline with the utmost dignity, compassion, and respect.

- **Immediate Transfer Policy:** Because our facility does not have the medical infrastructure to safely or hygienically store a deceased pet's body, the cat will be transferred immediately into the professional care of **Paws in Paradise**, <https://pawsinparadisepetcrematory.com/>
 - **Aftercare Instruction Selection (Please Initial One Choice):**
 - _____ **Private Cremation:** I authorize Paws in Paradise to perform a private cremation so my cat's ashes can be returned to me in a memorial urn.
 - _____ **Pet Burial Garden:** I authorize a communal aftercare arrangement through Paws in Paradise.
 - *Note: All third-party transportation, handling, and aftercare costs from Paws in Paradise are the direct financial responsibility of the Owner.*
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5. EMERGENCY TRANSPORT FEES & PAYMENT TERMS

If an unscheduled or emergency veterinary visit is required, the Owner agrees to the following pricing structure:

- **Emergency Base Fee:** \$75.00 flat fee per transport.
 - **Hourly Time Fee:** \$50.00 per hour (covers transport, triage, and clinic wait time).
 - **Immediate Reimbursement:** The Owner is 100% responsible for all third-party veterinary invoices and aftercare fees. Whiskers will utilize the payment method on file to settle these immediate emergency expenses.
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COMPREHENSIVE EMERGENCY PLANNING OVERVIEW

By filling out and executing this document, you are establishing critical safety and care protocols for your cat's stay. This plan explicitly ensures our team is aligned on:

1. **Determining Exactly When to Vet:** Establishing transparent, immediate triggers for when our trained staff will transition your cat from on-site monitoring to a professional veterinary clinic.
 2. **Unreachable Emergency Desires:** Formally outlining your financial parameters and treatment desires for medical emergencies if you are completely unreachable during standard travel.
 3. **End-of-Life Dignity Wishes:** Legally documenting compassionate aftercare and handling wishes for senior, fragile, or medically complex guests in the unfortunate event they pass away while in our care.
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6. ACKNOWLEDGMENT & SIGNATURE

By signing below, the Owner certifies that they have read, understood, and agreed to all comprehensive emergency protocols, financial caps, immediate transfer aftercare arrangements, maintenance fees, care pad policies, feeding structures, and payment terms listed above.

Owner Signature: _____ **Date:** _____